



European Bioenergy Future 2025 Conference – Terms and Conditions

PAYMENT

- All prices are VAT excluded. The Belgian VAT of 21% will be applied.
- Following the submission of the online form, an automated email will be shared to your inbox with the details of your registration. The participant should check carefully the contents of the automated email and the invoice and report any errors to Bioenergy Europe via email to info@bioenergyeurope.org.
- A pro-forma invoice will be sent to your email address from info@bioenergyeurope.org within 5 working days.
- Payment is possible either via bank transfer or via credit card; you will be prompted to select your payment option during registration. For credit card payments, you will receive an email with a payment link from info@bioenergyeurope.org.
- For either bank transfers or credit card payments, any transaction charges will be paid by the participant.
- The final invoice and confirmation of your participation will be sent by email once the payment has been received.
- Bioenergy Europe members who have paid in full the 2025 membership fees are entitled to the discounted registration fees for the conference. Bioenergy Europe will verify your organization's membership status to ensure the correct registration fee is charged.

CANCELLATION AND SUBSTITUTION POLICY

- Cancellation is possible until 29 October 2025. 100 % of the paid registration fee will be refunded.
- For notifications after 29 October 2025, no refund is possible.
- If a registered participant is unable to attend the conference, Bioenergy Europe can accept a substitute from the same organization at no additional cost. Any requests for substitutions should be sent via email to info@bioenergyeurope.org and include the details of the cancelled and the substitute participant.

PASSPORT AND VISA

- A valid passport, or national identity card if you are an EU/EEA citizen, will be needed to enter Belgium. If you are not an EU/EEA citizen, you may need to show further documentation; foreign participants should contact the Belgian Embassy or Consulate in their home countries to inquire about their Visa requirements.



- Bioenergy Europe is not able to assist participants with their Visa applications and cannot intervene with Embassies or Consulates on behalf of any participant.

CONFERENCE CANCELLATION AND CHANGES IN CONFERENCE PROGRAMME

- Should political or economic circumstances or a case of force majeure prevent the event from being held, or limit its size or modify its nature, Bioenergy Europe will try to reschedule the event. If this is not possible, Bioenergy Europe shall not be held liable for any costs, damages, or losses incurred.
- In such circumstances, the participant shall not be entitled to a restitution of any registration fee nor other sum paid to Bioenergy Europe.
- In case of a change of venue or speakers, for any reason outside the organizer's control (including force majeure), Bioenergy Europe will endeavor to communicate pro-actively to the registered participants and to find suitable replacements, but shall not be held responsible for any costs, damages or losses incurred by the participant.
- Force majeure reasons include but are not limited to war or threats of war, strikes, fire, mobilization, confiscation, embargo, prohibition of currency transfer, riots, terrorist acts, lack of means of transport, general scarcity of raw materials and restricted energy use.

LIABILITY

- To the extent permitted by applicable law, Bioenergy Europe shall not be deemed responsible for any bodily injury/death or property damages (including theft) sustained by participants during the conference and its side events or in connection with the conference and its side events. This includes any damage caused by third parties, whether they have any direct link with Bioenergy Europe or not.

PRIVACY

- Bioenergy Europe will keep the contact details of participants in its database in order to facilitate the organization of the event.
- Participants have the option to opt out of Bioenergy Europe communications by contacting info@bioenergyeurope.org.

DISCLAIMER

- Any opinions expressed during the conference sessions and its side-events by the speakers, moderators or participants are their own and do necessarily reflect the views of Bioenergy Europe.



- Any person sharing content at the conference is responsible to ensure that it does not violate the copyright of others. Bioenergy Europe cannot be held liable for any such infringement of intellectual property rights.
- All participants in the conference and its side-events should follow Bioenergy Europe's guidelines for compliance with competition law requirements found here: <https://bioenergyeurope.org/competition-law-compliance/>