



European Bioenergy Future 2023 Conference – Terms and Conditions

PAYMENT

- All prices are VAT excluded. According to the Art. 53, Dir. T.V.A. – Art. 21, § 3, 3°, C.T.V.A., the Belgian VAT of 21% will be added automatically in the invoice to the amount.
- Following the submission of the online form, an automated email will be shared to your inbox with the details of your registration. A pro-forma invoice will be sent to your email address within 5 working days. The participant should check carefully the contents of the automated email and the invoice and report any errors to Bioenergy Europe via email to info@bioenergyeurope.org.
- The final invoice and the confirmation of your participation will be sent by email once the payment has been received.
- Wire transfer is the default payment option; should you wish to pay by credit card, please contact Bioenergy Europe via email to info@bioenergyeurope.org
- If you do not have an IBAN (International Bank Account Number), you will have to add 15 € for the bank transaction costs that are at your charge.
- Only Bioenergy Europe members who have paid in full the 2023 membership fees and/or ENplus® companies with an active certificate are entitled to the discounted registration fees for the conference. Bioenergy Europe will verify your organization's status to ensure the correct registration fee is charged.

CANCELLATION AND SUBSTITUTION POLICY

- Cancellation is possible until 31 October 2023. 100 % of the paid registration fee will be refunded.
- For notifications after 1 November 2023, no refund is possible.
- If a registered participant is unable to join the conference, Bioenergy Europe can accept a substitute from the same organization at no additional cost. Any requests for substitutions should be sent via email to info@bioenergyeurope.org and include the details of the cancelled and the substitute participant.

PASSPORT AND VISA

- A valid passport, or national identity card if you are an EU/EEA citizen, will be needed to enter Belgium. If you are not an EU/EEA citizen, you may need to show further documentation; foreign participants should contact the Belgian Embassy or Consulate in their home countries to inquire about their Visa requirements.



- Bioenergy Europe is not able to assist participants with their Visa applications and cannot intervene with Embassies or Consulates on behalf of any participant.
- Foreign attendees must have registered and paid in full the required registration fees before requesting an official letter of invitation. All requests should be sent by email to info@bioenergyeurope.org. The letter of invitation should not be taken as a commitment from Bioenergy Europe to cover any kinds of expenses or provide any financial support to the participant.

CONFERENCE CANCELLATION AND CHANGES IN CONFERENCE PROGRAMME

- The conference may need to be cancelled due to force majeure, i.e. any circumstances that are beyond the control of Bioenergy Europe, including but not limited to strikes, fire, mobilization, confiscation, embargo, prohibition of currency transfer, riots, terrorist acts, lack of means of transport, general scarcity of raw materials and restricted energy use. Bioenergy Europe cannot be held liable for any costs, damages or expenses incurred by registrants if any of these conditions occur.
- In case of cancellation, Bioenergy Europe will attempt to reschedule the conference. If this is not possible, then the registration fees paid by participants will be refunded in full.
- In case of a change of venue or speakers, for any reason outside the organisers' control (including force majeure), Bioenergy Europe will endeavor to communicate pro-actively to the registered participants and to find suitable replacements, but shall not be held responsible for any costs, damages or expenses incurred by registrants.

LIABILITY

- To the extent permitted by applicable law, Bioenergy Europe shall not be deemed responsible for any bodily injury/death or property damages (including theft) sustained by participants during the conference and its side events or in connection with the conference and its side events. This includes any damage caused by third parties, whether they have any direct link with Bioenergy Europe or not.

PRIVACY

- Bioenergy Europe will keep the contact details of participants in their database to send them the materials of the conference, information about future editions and other relevant Bioenergy Europe activities. Participants have the option to opt out of Bioenergy Europe communications by contacting info@bioenergyeurope.org.



- By participating in this conference and its side-events, attendees consent to their filming, photography and sound recording as members of the audience. The materials may be used for marketing or promotional purposes.

DISCLAIMER

- Any opinions expressed during the conference sessions and its side-events by the speakers, moderators or participants are their own and do not necessarily reflect the views of Bioenergy Europe.
- Any person sharing content at the conference is responsible to ensure that it does not violate the copyright of others. Bioenergy Europe cannot be held liable for any such infringement of intellectual property rights.
- All participants in the conference and its side-events should follow Bioenergy Europe's guidelines for compliance with competition law requirements found here: <https://bioenergyeurope.org/article/407-guidelines-for-compliance-with-competition-law-requirements.html>.